

Brio+
MOBILITY
SCOOTER



HEARTWAY



PRODUCT SPECIFICATION

| | |
|---|--------------------------------------|
| MODEL | S19F |
| WEIGHT CAPACITY | 115kgs(250 lbs) |
| SEAT: TYPE/SIZE | 16" Fish-on |
| DRIVE WHEEL | 228mm x 65mm(9"x2.5") Pneumatic Tire |
| FRONT CASTER (WHEEL) | 180mm x 40mm(7"x1.6") Pneumatic Tire |
| REAR CASTER (ANTI-TIPPER) | YES |
| MAX SPEED | 6 KM/H |
| BATTERY SPECIFICATIONS | 24V 11.5AH Li-Polymer (14.5 option) |
| BATTERY RANGE | 15 KM |
| CHARGER TYPE | 2.5Amp, 110/240 Volt, Li-ION Charger |
| CONTROLLER TYPE | S-DRIVE 45Amp |
| MOTOR TYPE | 4-Pole 270W |
| WEIGHT: W/ BATTERY | 28.5 KG |
| WEIGHT: W/O BATTERY | 25.7 KG |
| Battery (heaviest part, removable) – battery box included | 2.8 KG |
| TURNING RADIUS | 900 mm |
| SUSPENSION | None |
| LENGTH | 940mm |
| WIDTH | 530mm |
| HEIGHT | 945mm |
| Folded Size | 860 mm*480 mm* 530 mm |
| SEAT WIDTH | 400mm |
| SEAT HEIGHT | 370mm |
| SEAT DEPTH | 330mm |
| BACK HEIGHT | 330mm |
| WHEEL BASE | 720 mm |
| GROUND CLEARANCE | 70mm |
| Max Safe Slope | 3 Degree |
| Obstacle Ability | 15 mm |
| Folded Size | 860mm x 460mm x 550mm |



WARRANTY DECLARATION

Quality/ Warranty Declaration

Products are fit for purpose and of excellent quality and performance. For valid warranty claims Heartway will, at their discretion, replace/ repair/ refund items mutually agreed to be defective.

Heartway's Warranty as Following:

Frame: Two-year limited warranty

Controllers: One-and-a-half-year limited warranty

Electronic Components and Charger: One-year limited warranty

Warranty Exclusion. The following items are not covered by warranty.

Motor brushes

Wheel Tires

Arm Pads

Seat Cushion

Fuses / Bulbs

Tiller Cover

Rear Shroud

Front Shroud

Batteries and Consumable parts

Any damage or defect of any nature occurring from the misuse, abuse of the product, improper operation or improper storage is not to be covered. The warranty is to start from the date of arrival of our products.

Normally, the average lifespan of a scooter will last 5-year long.

Heartway will be able to provide the spare-part support for five-year long after scooters purchased.

Note: If you encounter a damaged or cracked battery; please enclose it in a plastic bag and call the local authorized dealers immediately for instructions on disposal and recycling.

Product Safety Notice and Product Recalls

For detailed product safety notice and product recalls, please contact the local authorized distributor direct. The recall notice should include the following information: Product description, including the name, make, model and any distinguishing features, batch, or serial numbers.